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Peak Performance Consulting

THE BRIGHT SIDE

Insight Series—Measures Normal Day-to-Day Behavior. Executive Summary and Interview Guide.

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Insight Report **HPI**

Introduction

The Hogan Personality Inventory is a measure of normal personality that uses seven primary scales to describe Mr./Ms. Poole's performance in the workplace, including how he/she manages stress, interacts with others, approaches work tasks, and solves problems. Although the report presents scores on a scale-by-scale basis, every scale contributes to Mr./Ms. Poole's performance. The report notes strengths as well as areas for improvement and provides discussion points for developmental feedback.

- When examining HPI scale scores, it is important to remember that high scores are not necessarily better, and low scores are not necessarily worse. Every scale score reflects distinct strengths and shortcomings.
- HPI scores should be interpreted in the context of the person's occupational role to determine whether these characteristics are strengths or areas for potential development.
- The HPI is based upon the well-accepted Five Factor Model of personality.

Scale Definitions

► HPI Scale Name	Low scores tend to be	High scores tend to be	
	open to feedback	calm	
Adjustment	candid and honest	steady under pressure	
	moody and self-critical	resistant to feedback	
Ambition	good team players	energetic	
	willing to let others lead	competitive	
	complacent	restless and forceful	
Sociability	good at working alone	outgoing	
	quiet	talkative	
	socially reactive	attention-seeking	
Interpersonal Sensitivity	direct and frank	friendly	
	willing to confront others	warm	
	cold and tough	conflict averse	
Prudence	flexible	organized	
	open-minded	dependable	
	impulsive	inflexible	
Inquisitive	practical	imaginative	
	not easily bored	quick-witted	
	uninventive	poor implementers	
Learning Approach	hands-on learners	interested in learning	
	focused on their interests	insightful	
	technology averse	intolerant of the less informed	



Executive Summary

Based on Mr./Ms. Poole's responses to the HPI, on a day-to-day basis, he/she seems:

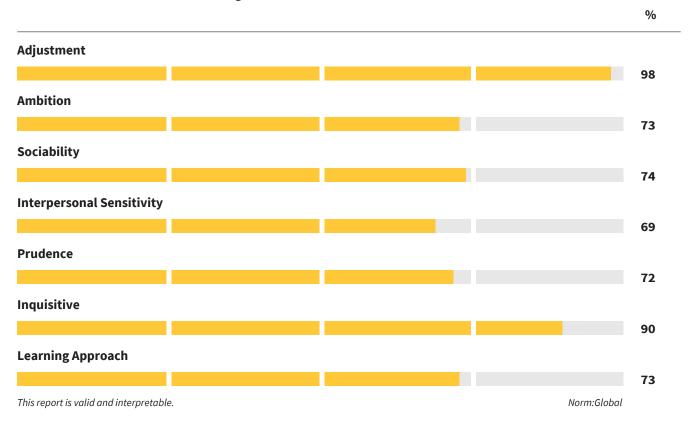
- Unfazed by external pressure and rarely, if ever, shows signs of stress. Others may sometimes perceive his/her resilience as arrogance because little seems to bother him/her and because he/she may tend to ignore feedback.
- Energetic and hardworking. He/She will take initiative when appropriate, but also be content to work as part of a team or let others lead as long as he/she can make significant contributions.
- Approachable, talkative, and comfortable meeting strangers. He/She may dislike working alone.
- Pleasant, cooperative, tactful, and friendly. He/She should be good at relationship management but tends to avoid confrontations or conflict.
- Responsible, detail-oriented, and amenable to close supervision. He/She can be somewhat inflexible but otherwise a good organizational citizen.
- · Curious, innovative, creative, tolerant, and open-minded. He/She may also seem impractical and easily bored.
- Knowledgeable, up to date, and interested in learning. He/She should do well in structured learning or training environments and may find it hard to understand people who have no interest in formal learning.

Insight Report **HPI**

Percentile Scores

The percentile scores indicate the proportion of the population who will score at or below Mr./Ms. Poole. For example, a score of 75 on a given scale indicates that Mr./Ms. Poole's score is higher than approximately 75% of the population.

- Scores of 0 to 25 are considered low
- Scores of 26 to 50 are considered below average
- Scores of 51 to 75 are considered above average
- · Scores 76 and above are considered high





Scale: Adjustment

98

Description

The Adjustment scale predicts the ability to handle stress, manage emotions, and listen to feedback.

Score Interpretation

Mr./Ms. Poole's score on the Adjustment scale suggests he/she tends to:

- · Be unaffected by chaotic environments and heavy workloads
- Be calm and confident in stressful circumstances
- · Be perceived as possibly arrogant
- · Ignore past mistakes
- · Resist or dismiss feedback

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- Describe your approach to dealing with job stress.
- When and how is it appropriate to seek feedback on your job performance?
- · How do the moods of your coworkers affect you?
- How do you typically respond to feedback that others give you?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Not Anxious Absence of irritability

No Guilt Absence of regret

Calmness Lack of emotionality

Even-tempered Not moody or irritable

No Complaints Does not complain

Trusting Not paranoid or suspicious

Good Attachment Good relations with authority figures



Scale: Ambition

73

Description

The Ambition scale predicts leadership, drive, competitiveness, and initiative.

Score Interpretation

Mr./Ms. Poole's score on the Ambition scale suggests he/she tends to:

- · Seem active and energetic
- Take the initiative and lead team projects
- Get involved in office politics and take stands on issues
- Become restless in positions where there is no opportunity for promotion

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- What role do you typically assume on projects where there is no established leader?
- When and how is it appropriate to engage in office politics to advance one's career?
- How competitive do you tend to be with your colleagues? Has this hurt or helped your career?
- How do you seek and pursue opportunities for career advancement?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Competitive Being competitive, ambitious, and persistent

Self-confident Confidence in oneself

Accomplishment Satisfaction with one's performance

Leadership Tendency to assume leadership roles

Identity Satisfaction with one's life tasks

No Social Anxiety Social self-confidence



Scale: Sociability

Description

The Sociability scale predicts a person's interest in frequent and varied social interaction.

Score Interpretation

Mr./Ms. Poole's score on the Sociability scale suggests he/she seems:

- · Outgoing and willing to contribute to social situations
- Talkative and approachable
- To enjoy being the center of attention
- Comfortable working with the public and interacting with strangers

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- How important is it for every team member to contribute in a meeting?
- How do you balance talking with listening to engage in effective communication?
- Do you tend to work better on group or individual projects? Why?
- · How do you establish and maintain a network of relationships?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Likes Parties *Enjoys social gatherings*

Likes Crowds Finds large crowds exciting

Experience Seeking Preference for variety and challenge

Entertaining Being charming and amusing

Exhibitionistic Seeks attention



Scale: Interpersonal Sensitivity

69

Description

The Interpersonal Sensitivity scale predicts charm, warmth, tact, and social skill.

Score Interpretation

Mr./Ms. Poole's score on the Interpersonal Sensitivity scale suggests he/she seems:

- · Perceptive, insightful, and sensitive to people's feelings
- Aware of the needs of others
- To manage relationships well and get along with a wide range of people
- Reluctant to confront poor performers

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- Describe your approach to confronting others' negative performance issues.
- How do you tend to balance the feelings of coworkers with the needs of the business?
- How important do you feel it is for coworkers to like each other?
- What is your approach to developing relationships with internal or external customers?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Easy to Live With *Tolerant and easygoing nature*

Sensitive Thoughtful and considerate

Caring Concerned about others

Likes People *Enjoys being around others*

No Hostility Generally accepting





Scale: Prudence

72

Description

The Prudence scale predicts self-control, conscientiousness, and work ethic.

Score Interpretation

Mr./Ms. Poole's score on the Prudence scale suggests he/she seems:

- · Organized, hardworking, and planful
- Reliable, dependable, and conscientious
- · To work well with established rules and processes
- · Inflexible and perhaps resistant to change

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- How structured and planful are you with your work? How does this affect your ability to adapt on the fly but also complete objectives on time?
- What is your general orientation to rules and regulations?
- · How do you react to quickly changing work conditions?
- How likely are you to work long hours to complete a project?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Moralistic Adhering strictly to conventional values

Mastery Being hardworking

Virtuous Being principled

Not Autonomous Concern about others' opinions of oneself

Not Spontaneous *Preference for predictability*

Impulse Control Lack of impulsivity

Avoids Trouble Professed probity





Scale: Inquisitive

90

Description

The Inquisitive scale predicts curiosity, creativity, and openness to experience and ideas.

Score Interpretation

Mr./Ms. Poole's score on the Inquisitive scale suggests he/she seems:

- · Imaginative, curious, and open-minded
- Willing to challenge policy and propose alternative solutions
- Interested in the big-picture and strategic issues
- Fond of ideas that others may find unrealistic

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- How do you strike a balance between innovation and pragmatism?
- How do you respond to routine, yet essential, tasks and responsibilities?
- Describe your approach to linking daily work to strategic goals.
- · How do you respond to individuals who are resistant to change and innovation?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Science Ability *Interest in science*

Curiosity Curious about the world

Thrill Seeking Enjoyment of adventure and excitement

Intellectual Games Interested in riddles and puzzles

Generates Ideas *Ideational fluency*

Culture *Wide variety of interests*

I



Scale: Learning Approach

73

Description

The Learning Approach scale predicts a person's learning style and/or preferred method for acquiring new knowledge.

Score Interpretation

Mr./Ms. Poole's score on the Learning Approach scale suggests he/she seems:

- · Interested in learning, training, and staying up to date with new developments in his/her field
- · Bright and well informed
- To do well in formal training or education settings
- · Surprised when others are not well informed or interested in learning

Discussion Points

The points below are designed to facilitate discussion with a coach or feedback provider to explore assessment results and reflect on opportunities for development based on the context of the participant's role.

- How do you ensure your knowledge and skills remain up to date?
- How do you evaluate the potential usefulness of training opportunities?
- Describe your preferred approach to learning new skills.
- What is more important to you: developing existing skills or learning new skills? Why?

Subscale Composition

The subscales below should be interpreted by a certified Hogan coach or feedback provider. They are designed to provide more detailed insight into Mr./Ms. Poole's unique personality characteristics.

Education Being a good student

Math Ability Being good with numbers

Good Memory Remembers things easily

Reading *Keeps up to date*

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